



Spindletop Center

If you have a question about your rights or treatment at a State Facility or Community Mental Health Center for individuals with mental health diagnoses or intellectual and developmental disabilities or you feel your rights have been violated, call:

**Spindletop Center
Rights Protection Officer
Jonathan Sanchez**

655 S. 8th Street Beaumont, Texas 77701
Jonathan.Sanchez@stctr.org
Office: 409-784-5550
Cell: 409-550-7499

Disability Rights Texas

2222 West Braker Lane Austin, TX 78758
1-800-252-9108 (intake line)
1-800-362-2851 (statewide videophone)

**Health and Human Services
Ombudsman for BH and IDD**

PO Box 13247 Austin, Texas 78711
1-800-252-8154

**Health and Human Services
Substance Use
Disorder Complaint**

Mail Code E-249
P.O. Box 149030,
Austin, Texas 78714-9030
1-888-458-9858
CII.SA@HHSC.state.tx.us

**Texas Health and Human
Services Complaint and
Incident Hotline**

Mail Code E-249
P.O. Box 149030,
Austin, Texas 78714-9030
1-800-458-9858
(Including ISS Services Complaints)

To file an allegation of Abuse, Neglect, or Exploitation, you may contact:

Department of Family and Protective Services

1-800-252-5400 (Facilities/General) 1-800-458-9858 (ISS Services)

Spindletop Center and its contractors will not discriminate against you because of your race, color, national origin, sex, age, religion, disability, sexual orientation or gender identity.

To file a discrimination complaint, contact:

Civil Rights Office

701 W. 51st St., MC W206, Austin, TX 76751
Phone: 888-388-6332 TTY: 877-432-7232
Fax: 512-438-5885
HHSCivilRightsOffice@hhsc.state.tx.us

**Spindletop Center will not turn anyone away for an inability to pay for services.
Ask us for a Good Faith Estimate or for information on our sliding fee discount eligibility.
*Client Rights documents can be requested at the front desk.**